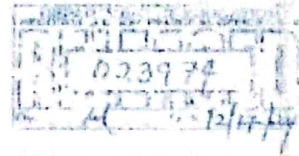




Republic of the Philippines
Department of Education
 REGION V - BICOL



17 Dec 2024

REGIONAL MEMORANDUM
 No. **01576**s. 2024

APPRECIATION AND REITERATION OF THE SUBMISSION OF CLIENT SATISFACTION MEASUREMENT (CSM) RESULTS FOR FISCAL YEAR (FY) 2024 OF REGION V

To: Schools Division Superintendents
 Chiefs of Functional Division/Section/Units
 Regional Public Assistance Coordinator
 Division Public Assistance Coordinators
 All Concerned

1. This office extends its appreciation to all concerned Functional Division/Sections/Units who have commenced or have already submitted their respective CSM Results for the year 2024 to ensure compliance with the Memorandum issued by the Assistant Secretary for Public Affairs Service Cillette Laboro Co dated November 15, 2024 and Regional Memorandum No. 1408 dated November 19, 2024.
2. For those who have not yet started with the submission of the CSM Results, let it be reiterated that this requirement is prescribed by RA 11032 or the ARTA Law and is one of the requirements for qualification of the agency in the issuance of the Performance Based Bonus (PBB).
3. We expect that on or before December 20, 2024, all concerned Functional Divisions/Sections/Units, Schools Division Offices, and Schools in Region V have already submitted their CSM 2024 results to the designated online submission link.
4. For information, guidance, and compliance.


GILBERT T. SADSAD
 Regional Director

ORD-FAU/um/0

12/17/2024

Address: Regional Center Site, Rawas, Legazpi City, 4500
 Telephone Nos.: 0524-516-2555
 Email Address: region5@deped.gov.ph
 Website: bilis2region5.deped.gov.ph



Republic of the Philippines
Department of Education
 REGION V
 SCHOOLS DIVISION OFFICE OF CATANDUANES

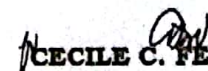


DepEd Division of Catanduanes
 RECORDS SECTION
RELEASED
 BY:  No. 884
 DATE: 18 DEC 2024 TIME: 10:01

December 18, 2024

To: Assistant Schools Division Superintendent
 Chiefs, CID and SGOD
 Education Program Supervisors
 Public Schools District Supervisors/In-Charge of Districts
 Secondary and Elementary School Heads
 All Others Concerned

For information, guidance and compliance.


CECILE C. FERRO CESO VI
 Assistant Schools Division Superintendent
 OIC-Office of the Schools Division Superintendent